

DOUBTLESS BAY CABLE TV SUBSCRIBER NEWSLETTER



Volume 2 ◆ Number 11 / December 1, 1998

Channel Changes-

If you are:

- 1) A **Sky Only** subscriber, and have not contacted us about your channel package growing from 2 to 5 channels, please do so today! Full details were in last month's newsletter.
- 2) If you are a **Basic** + **Sky** or a **Premium** + **Sky** subscriber (now called Basic + Spoovies and Premium + Spoovies) and have a cable ready TV set that needs to be retuned for the brand new channels now available, please call us today!

As per last month's newsletter, new channel changes are in effect as of 1 December and the **new list** (slightly modified from November) is enclosed.

CNBC Sports International-

CNBC, the business news channel, will begin carrying an expanded sport schedule on weekends shortly. We carry CNBC on a shared basis with SPN (Sports Pacific Network) on Basic channel 7 and as a full-time network on Premium channel 26. The new CNBC Sports International will be 80% PGA Tour Golf including coverage of pan-European, pan-Asian matches in 1999. Other sport coverage on CNBC (weekends) will include tennis, sailing and skiing. We plan to advise you of these sporting event programmes through our channel 16 announcements. This warning - we will switch from CNBC to SPN at 1PM every day and stay with SPN for their normal 12 hour day (until 1AM local time). If you are in the *middle* of a CNBC weekend event on Basic channel 7, you will have to switch to Premium channel 26 to continue receiving the event.

Prime TV on Basic Channel 17-

This new service originates in Auckland and we are the ONLY cable TV system in the Pacific retransmitting this station's schedule. The effort required in get this service began last July and has involved an incredible amount of time, overseas faxes, telephone calls and no small amount of special equipment. We carry Prime just as you see it in **TV Guide** each week, *live from Auckland via satellite*, and unlike TV4, not delayed on tape. This is on Basic channel 17, shared with pop music channel MCM as Prime typically broadcasts 12 hours each day or less. When Prime is not broadcasting, we switch to MCM Music on Basic channel 17 - and MCM also appears full-time (24 hours per day) on Premium channel 32.

AND - more new channels being tested-

"Fashion TV" is a slightly naughty channel from (where else!) Paris we have been and will be testing on Premium channel 41. USA Direct on Premium channel 45 is the place to look for field news "feeds" on their way to networks; plus **Oprah**'s USA show "live" from the USA (Tuesday-Saturday 10AM) and more. We are experimenting with a tape delayed version of this for more comfortable viewing times on USA Direct channel 45 (see schedule as posted on channel 16). APTV "feed news" including some USA evening news programmes is now on Premium channel 47 while a second children's channel is testing on channel 48. Lifestyle is a "gentle" channel with old fashioned values new on channel 51. We are also testing new programming on channels 42, 53 and 61; our dial grows ever fuller (the 40's are now full, as we move to the 50 & 60s the largest cable TV universe in the Pacific!).



FAR NORTH CABLE TV Viewing Packages Available

SPOOVIES

5 channels including SKY Sport, Sky 1, Recent Release Movies, TNT Movies (+ cartoons), and World Sport. Installation to a new home typically \$50-\$100, includes "cable TV/aerial switch" to allow viewers to select between aerial delivered TV1, TV2, TV3 - and - 5 Spoovie channels. Cost - \$50 per month if paid monthly, \$42.50 per month if paid annually.

BASIC

14 channels including two + sport channels (Sports Pacific Network, Weekend Sports, CNBC Weekend Sports), TNT Movies (16 hours daily), Discovery nature and adventure, Arena ("Best of British TV"), TV"1" ("Best of American TV"), Australia's ABC (public) network, Country Music TV and MCM Music TV, CNN and CNBC news channels, local area "TV5," interference free NZ TV1, TV2, TV3 plus unique to cable TV4 and Auckland's "Prime TV." Cost - \$33 per month if paid monthly, \$28.08 per month if paid annually with installation to a new home typically \$50 - \$100.

PREMIUM

47 channels and growing every month! Includes all 14 Basic channels <u>plus</u> 3 (soon 5) additional movie channels, 3 (soon 4) additional sport channels, National Geographic, 5 (soon 6) additional news channels, special channels for kids, your "lifestyle," live USA programming, a religious channel and much-much more (of the present 47 channels, 4 are non-English ... all the remainder are in English!). In premium, there is something unique for every interest. Cost - \$62 per month (\$50 per month if 65 or over) if paid monthly, \$52.75 (\$40 if 65 or over) per month if paid annually with installation to a new home typically \$50 - \$100.

AND - you can mix and match the channel offerings!

SPOOVIES + BASIC

18 different channels including SKY Sport. Cost - \$62 per month (\$50 per month if 65 or over) if paid monthly, \$52.75 per month (\$40 per month if 65 or over) if paid annually. New installation - typically \$50 - \$100.

SPOOVIES + PREMIUM

52+ channels including SKY Sport. Cost - \$90 per month (\$72 if 65 or over) if paid monthly, \$76.50 per month (\$64.83 if 65 or over) if paid annually. New installation - typically \$50 - \$100.

AND these FINE Motels/Hotels Offer Cable TV Service

Acacia Lodge, Beach Lodge, Doubtless Bay Lodge, Mangonui Hotel, Mangonui Motel, Mill Bay Motel, Ranui Lodge, San Marino Motel, Taipa Bay Beach Resort. These are the local establishments to recommend to friends staying in our area.

Cable Television On Display At Doubtless Bay Pharmacy

... is shown on new for 1999 Philips POWERvision 25" cable ready (tunes all cable channels directly) provided by Monty Knight's RETRAVISION in Kaitaia.

Christmas Specials on EWTN - Cable Channel 35

(was Cable Channel 12)

| Mon/Dec 21 | 9.30AM |
|-------------|--------|
| Tues/Dec 22 | 9.30AM |
| Tues/Dec 22 | 7PM |
| Tues/Dec 22 | 10PM |
| Tues/Dec 22 | 11PM |
| Wed/Dec 23 | 7PM |
| Wed/Dec 23 | 10PM |
| Thur/Dec 24 | 7.30PM |
| Fri/Dec 25 | 2PM |
| Fri/Dec 25 | 2.30PM |
| Fri/Dec 25 | 8PM |
| Fri/Dec 25 | 9PM |
| Sun/Dec 27 | 10PM |
| | |

| Christmas Special - Joy of Music Part 1 |
|---------------------------------------------|
| Christmas Special - Joy of Music Part 2 |
| Star of the King - journey of Three Wisemen |
| In Concert - Music for Christmas |
| Dana's Christmas Special - family Christmas |
| The Candlemaker - animated children's story |
| C-Major Christmas Carols |
| The Little Brown Burro |
| How St. Nick Became Santa |
| Christmas for Little Children |
| A Time to Remember - story of family love |
| Dana's Christmas Special - family Christmas |
| Christmas Concert |
| |

Christmas Specials EXCLUSIVELY on Cable TV Cable Channel 16 (TV4 and local announcement channel)

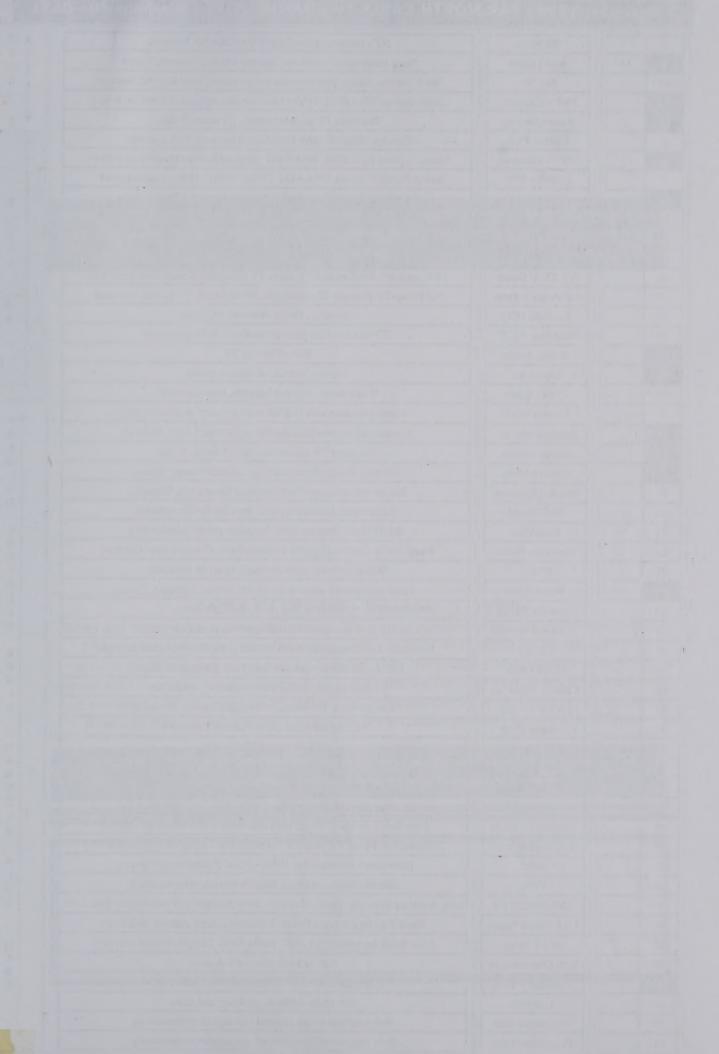
| Thur/Dec 24 | |
|-------------|---|
| Fri/Dec 25 | |
| Fri/ Dec 25 | |
| Fri/Dec 25 | |
| Fri/Dec 25 | - |
| | _ |

| 12 noon |
|---------|
| 10AM |
| 11AM |
| 12 noon |
| 12.30PM |

| Rudolph The Red Nosed Reindeer - animated classic |
|---------------------------------------------------|
| Santa Claus is Coming to Town - animated classic |
| Little Drummer Boy - animated classic |
| Frosty the Snowman - animated classic |
| Rudolph The Red Nosed Reindeer - animated classic |

A Service Contract?

Subscribers Bernard and Elne Jefferies (Stratford Drive), concerned about a 20 hour signal outage during October created when a traffic accident on SH10 just west of the shopping area destroyed a cable TV pedestal location, are asking whether cable TV should discount their bill for the 20 hours when their service was not working. In discussing this with them, we learned for reasons we cannot explain they did <u>not</u> have our "rooftop aerial - cable TV switch" installed for their two TVs. The purpose of the switch is to allow subscribers to return to their aerial if there is a signal interruption (for whatever reason). We have corrected this problem for the Jefferies and point out that our records show the Jefferies were without TV service for a total of 36.5 hours in a 12 month period - 4 incidents related to damage to our cables by people who dug up our lines (or the traffic accident that destroyed one of our equipment locations). This calculates to 99.96% reliability for us and none of the cable service loss was caused by our equipment failure. But the Jefferies raise the issue of "compensation" and we said we'd ask others about this issue. OK - you have been asked - how would you handle this?



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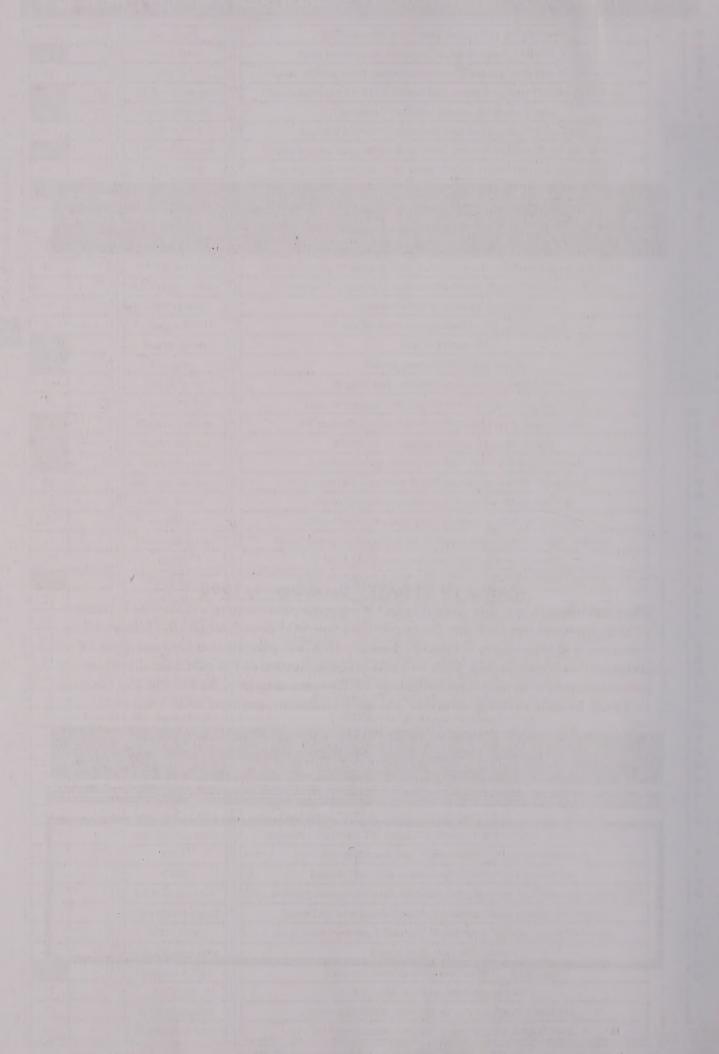
| Sky Sport World Sport Sky Transcription Sky NZ Network Sport coverage of world and regional events, 24 hours, 7 days Sport moves (and the prejonal events, 24 hours, 7 days Sport moves (and the previous), 24 hours, 7 days Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Puls IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Puls IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Puls IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Puls IV Puls Doubleless Bay's own IV's coverage Country Music IV Puls Puls IV | 1 Decem | be | r 1998 - <u>FAR</u> | NORTH CABLE TV CHANNEL LIST - telephone 406-0 |
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| TNT + Cartoons Recent Movies Canter Movies The latest TV release movies. 24 hours. 7 days Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) The latest TV release movies. 24 hours. 7 days Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) The latest TV release movies. 24 hours. 7 days Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) The latest TV release movies. 24 hours. 7 days Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) The latest TV of the control o | 4 | | World Sport | Sport coverage of world and regional events, 24 hours, 7 days |
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| Country Music TV plus Doubtless Rays own TV5 coverage Classic movies 12n - 8PM, 9PM-5AM, cardoons balance (5AM-12n, 8-9pm) Sport Two NZ TV One NZ TV One NZ TV 3 NZ TV 4 Guide NZ TV 2 NZ Prime - Mem Australia ABC Nostalgia TV+1* Beritch Averone Beritch Averone Discovery CNN News Pearl Moving TV (1996) Peritch Average | 94 | | TNT + Cartoons | Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) |
| Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) Sport Power (NEW - 12n - 12 | 95 | | Recent Movies | The latest TV release movies, 24 hours, 7 days |
| Sport New Zealand's national entertainment actwork NZ TV 2 NZ TV 3 NZ TV 3 NZ TV 4 Guide NZ Prime - Mcm Australia ABC Nostalgia TV*1* Sport New Zealand's national entertainment actwork New Zealand's national entertainment actwork New Zealand's 3* network New Zealand's national entertainment actwork New Zealand's national entertainment actwork New Zealand's 3* network New Zealand's 3* network New Zealand's 3* network New Zealand's national entertainment actwork New Zealand's national entertainment newsons Nature and entertainment newsons Nature and adventure from National Geographic Magazine World News, features (English II | 5 | | CMT + TV5 | Country Music TV plus Doubtless Bay's own TV5 coverage |
| Sport Two NZ TV One New Zealand's pioneering national network New Zealand's pioneering national network New Zealand's pioneering national network New Zealand's 3" network | 6 | | TNT + Cartoons | Classic movies 12n - 8PM, 9PM-5AM; cartoons balance (5AM-12n, 8-9pm) |
| NZ TV One New Zealand's pioneering national network | 7 | | CNBC + SPN | Sports Pacific Network 1PM-1AM; CNBC 1AM - 1PM (weekend sports) |
| New Zealand's national entertainment network | 8 | | Sport Two | "Weekend Sport" from Friday morning through Monday night |
| Nz Tv 3 Nz Tv 4 (Guide Tv 4 (typically 4PM-midnight); cable Tv Guide / announcements remainder Nz Prime + Mem Australia ABC Nostalgia Tv 1" British Arena Discovery Best of British Tv British Arena Discovery CNNI News Weather/WRN Modern Movies Recent Movies Global Movies Recent Movies Global Movies National Geograp. BBC World World Net Deutsche Welle CNBC World News - when it happens, tune-here first! Teletext weather with English radio services from the world Hit and cult movies from the 50s to the 90s. 7 days, 24 hours The latest Tv release movies, 24 hours, 7 days Subtitled foreign films (warning - explicit mature themes) Nature and adventure from National Geographic Magazine World News, features from American public broadcasting World News, features (English It hours daily, German) from Germany World News, features from American public broadcasting World News, features from TabP.Trackside New Zealand Live racing from TabP.Trackside New Zealand Live racing from TabP.Trackside New Zealand Live racing from TabP.Trackside New Zealand Doubtless Bay Community News (sound is KLOS-FM in Los Angeles) Latest rock music, concerts from Paris (English & French) Latest country music from Nashville, Tennessee Eternal Worl Tv Network - Global Catholic television All English Japanese NHK Tokyo All Japanes | 13 | | NZ TV One | New Zealand's pioneering national network |
| NZ TV 4/ Guide NZ Prime + Mem Australia ABC Nostalgia TV*1" British Arena Discovery British Arena Discovery CNNI News Weather/WRN Modern Movies Recent Movies Global Movies Recent Movies Global Movies National Geograph BBC World World New World News - when it happens, tune-here first! Teletext weather with English radio services from the world Hit and cult movies from the 50s to the 90s. 7 days, 24 hours The latest TV release movies, 24 hours, 7 days Subtitled foreign films (warning - explicit mature themes) Nature and adventure from National Geographic Magazine World New Subtitled foreign films (warning - explicit mature themes) Nature and adventure from National Geographic Magazine World News, features from Merican public broadcasting World News, features from Australia Racing CIC-31 MCM Music Country Music TV Ewith Academy Live horse, dog racing from Australia Live racing from TAB/Trackside New Zealand Doubtless Bay Community News (sound is KLOS-FM in Los Angeles) Latest rock music, concerts from Paris (English & French) Latest country music from Nativille, Tennessee Eternal Word TV Network - Global Catholic television All English Japan Entertainment, news, movies from Paris APTV News Kids Channel tests Cartoons + TNT Lifestyle Porgannme tests Programme tests Progra | 14 | | NZ TV 2 | New Zealand's national entertainment network |
| NZ Prime + Mcm Australia ABC | 15 | | NZ TV 3 | New Zealand's "3" network |
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| Weather/WRN Modern Movies Recent Movies Recent Movies Recent Movies Global Movies Recent Movies Robal | 99 | | | World News - when it happens, tune-here first! |
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<u>IMPORTANT</u>. New channel expansions are now in effect. See <u>latest</u> channel list with this issue of the Newsletter. And check Basic channel 16 for updates during December.

-CABLE TV UPDATE - December 1, 1998-

When and where to pay your cable invoice? We request payment of this invoice by November 20th; payments received after December 24th will NOT be reflected on the January 1st invoice. If this invoice is not paid by **January 10th**, our policy is to disconnect cable TV service until in-arrears is paid; there will be a reconnection fee of \$15 minimum if your service is disconnected for non-payment by January 10. Payments may be at the Pharmacy in Coopers Beach, by mail, or direct-debit (call and ask for automatic payment forms - 406 0651).

WHEN MAKING PAYMENT at Doubtless Bay Pharmacy or by mail, please include our record keeping slip appearing below



TERMS AND CONDITIONS Far North Cable TV Ltd.

- 1) Payment of all goods and services strictly 20th of month reflected on invoice; payments are received until the close of the dated month without penalty although payments received after closing of dated month (nominally 24th) may not be reflected in following month's statement.
- 2) Your invoice is for the current month. Any carry-over balance places the subscriber at risk of being disconnected from cable TV service if not paid to our satisfaction. Amounts due beyond the 40th day (first of month following original statement plus ten days) results in automatic disconnection from cable TV service lines. Reconnection is made only after account is settled in full and a reconnection fee (\$15 to \$25) will also apply.
- 3) Under the terms of the Privacy Act (1 July 1993) you irrevocably authorise any person or company to provide us with information as we may require in response to our credit enquiries. That you authorise us to furnish to any third party details of this application and any subsequent dealings that you may have with us as a result of this application being actioned by us.
- 4) That you undertake to pay the account in full on or before the due date (20th of invoice month, no later than the 24th of invoice dated month without penalty). In default of such prompt payment, you undertake to pay interest on any outstanding balance at the rate of 2% per month and to indemnify us and pay collection costs plus all costs and expenses on a solicitor/client basis which we may incur recovering from you on any overdue account.
- 5) That all goods and equipment remain the property of this company at the option of this company until payment is made in full or satisfactory payment arrangements are agreed upon. The debtor gives the company the right to enter any property to uplift the said goods in the event that payment of said goods has not been made.

DIRECT BANK DEBIT - Instructions for your bank

Effective with December cable payments, <u>unless</u> you are an annual-pay subscriber, please see the following table. These are the rates for each level of service. Find your service level (such as **BASIC**) and read along the row to right. If you do <u>not</u> have guides, the Direct Debit rate is \$32 per month. If you have **2** STU/converter units, the rate is \$36.50 per month. If you elect the guides, the rate is \$36 per month (\$40.50 with **2** STU units).

Advise your bank to direct debit your account to our account on a date each month you choose (1st to 20th) as follows:

1) To - ASB Bank Kaitaia

2) Account name - Far North Cable TV Ltd. Deposit Account 3) Our account number - 123096 0246163 01

4) Payment should be in <u>SAME name</u> as we carry you on our subscriber records Questions? Call 406-0651

| Level Programme Service | Direct Debit - NO Guides | Direct Debit - WITH Guides |
|---------------------------|---------------------------------|-------------------------------------|
| SPOOVIES | \$49 / \$53.50 2 STU/\$58 3 STU | \$54 /\$58.50 2 STU/ \$63 for 3 STU |
| BASIC | \$32 /\$36.50 2 STU/\$41 3 STU | \$37 /\$41.50 2 STU/\$46 3 STU |
| PREMIUM | \$61 /\$65.50 2 STU/\$70 3 STU | \$66 /\$70.50 2 STU/\$75 3 STU |
| SPOOVIES + BASIC | \$61 /\$65.50 2 STU/\$70 3 STU | \$66 /\$70.50 2 STU/\$75 3 STU |
| SPOOVIES + PREMIUM | \$89 /\$93.50 2 STU/\$98 3 STU | \$94 /\$98.50 2 STU/ \$103 3 STU |
| Senior PREMIUM | \$49 /\$53.50 2 STU/\$58 3 STU | \$54 /\$58.50 2 STU/\$63 3 STU |
| Senior BASIC + SPOOVIES | \$49 /\$53.50 2 STU/\$58 3 STU | \$54 /\$58.50 2 STU/ \$63 3 STU |
| Senior PREMIUM + SPOOVIES | \$71 /\$75.50 2 STU/\$80 3 STU | \$76 /\$80.50 2 STU/ \$85 3 STU |